

25 YEAR LIMITED WARRANTY

Congratulations on the purchase of your new Boutique Product!

Your Boutique product has a 25 year limited warranty and we are sure that you will have many years of bathing pleasure. Boutique Baths manufacture to exacting quality standards and our 25 year limited warranty demonstrates our confidence in our product. Boutique Baths is committed to customer satisfaction.

This warranty is not transferable and is specifically given to the original purchaser. Boutique Baths will, at its discretion, repair, replace or refund the purchase price of the product to which this warranty is applicable. To this extent we will honor this warranty on the proviso that a fault in workmanship or materials manifests itself within this period. Waste kits and accessories are not covered under this warranty.

Nothing contained in this warranty will place any obligation on Boutique Baths to repair or replace product which has not been used for its intended purpose, has been damaged by others or has been incorrectly installed ie not to our installation specifications. Correspondingly, failure to utilize the waste fittings supplied with the product will invalidate the warranty. This warranty covers products in domestic use only and excludes business or commercial use.

The warranty does not extend to:

- Scratches or accidental damage, neglect or misuse after purchase, or any other cause beyond the control of Boutique Baths.
- Damage caused by the use of strong chemicals and cleaning.
- Staining or gloss reduction of the finish over time.
- Damage resulting from failure to follow our Care and Maintenance instructions.
- Any modifications and /or alterations to the product.
- No modification or alteration of any nature should be made to the product without the manufacturer's written consent. Any unauthorised modification will immediately void the Warranty.

Boutique Baths does not accept any consequential damages as a result of a claim against such warranty.

In order to report a claim please contact Boutique Baths via email – info@boutiquebaths.com
Notice to Boutique Baths must be accompanied by the original proof of purchase.

For Boutique Baths to review any claim, we may require access to the installed product before removal.

Boutique Baths makes no guarantee of any kind, express or implied, with respect to the product, its merchantability, or fitness for a particular purpose. Boutique Baths shall not be responsible for any indirect, incidental, or consequential damages resulting from the delivery, installation, or use of the product.